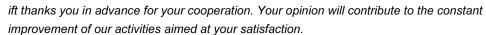
## Return form

## Customer satisfaction regarding tests performed by ift



Your information will be kept confidential – unless you explicitly request it otherwise.



ift Rosenheim GmbH Qualitäts- & Prozessmanagement Theodor-Gietl-Str. 7 - 9 83026 Rosenheim Germany per FAX: +49 (0) 8031-261 28 2528 per E-Mail: qpm@ift-rosenheim.de

Who was your ift contact person?				
Which product was tested/calculated/assessed?				
How do you estimate		(3)	<b>(1)</b>	8
availability of your contact person at ift?				
our offer? - does it fulfill your expectation?				
support and help of <b>ift</b> employee?				
suitability of processing time?				
range and content of <b>ift</b> certificate?				
recognition and value of ift certificate domestic abroad				
Was an appointment arranged? ☐ ?				
Was our invoicing clear and comprehensible for you?				
Did you have complaints and remarks? ☐ How were they treated?				
Remarks/Suggestions				
In the case you do not want to be	e anonymous: pany / Contact person			
Would you like us to call you? by: Test unit manager □ Department manager □ Responsible for QM □				